

Edition 2023

SEND Family Activity Guide



For children
with special educational
needs and/or Disability

Children's Services

SEND Family Activity Guide

Ealing Council's Children's Commissioning Team, Contact Ealing and Parents/Carers have been working together to bring you this guide to identify places you can visit as a family, particularly when you have a child with SEND. In this guide you will find out what leisure activities are on offer locally and further afield which you can enjoy as a family.

We have shared organisations that operate 'SEND session' at their venues on selected dates and times. These sessions were introduced to give everyone suitable access to services, activities and facilities. Adjustments vary but typically tend to have reduced capacity and not open to general public during the session.

However families who have a child or young person with a special educational need or Disability are free to attend any leisure activity or attraction during the venues usual hours of operation. We advise families to view websites or call venues to discuss your own family's individual needs before visiting even if attending a SEND session.

Please note the information is correct at the time of publication. Please check individual venues for up-to-date information.



We would like to say a special thank you to the Ealing families who kindly agreed to have their photo's featured.



Contents



	Page
Cinema	4
Autism/sensory friendly screenings in partnership with DIMENSIONS	5
Theatre	6
Zoos	7
Museums	8-10
Waterpark	11
Outdoor Playgrounds and Gardens	12
Trampoline Parks	13
Indoor Play	14
Venues with discounts or concessions	15
Merlin Information	16
Merlin Theme Parks	17
Information on schemes and aids to help families access leisure activities	18-19
Top tips from parents	20
Special education needs and Disability (SEND) services in Ealing for children and young people	21-22
Ealing's Strategy for Additional and Special Educational Needs, Disabilities, and Inclusion 2023-2027	23

Cinema



**ActOne, 119 - 121 High Street
W3 6NA**

www.actonecinema.co.uk

No-judgement, sensory-friendly, monthly screenings designed for audiences with additional needs, such as autistic and neurodivergent people, people living with dementia, or anyone who would simply enjoy a more relaxed visit to the cinema. They accept CEA cards and carers/personal assistants go free

What to expect:

- Signposted route from entrance to auditorium
- Early entry 30 minutes before the screening starts
- No trailers or adverts.
- Films will be screened with Closed Captioning when possible
- Low lighting at the foyer and the auditorium throughout the screening
- Reduced volume
- Bring your own snacks
- Freedom to move around auditorium
- Additional bean bags, cushions and yoga mats provided
- Non-allocated seating and reduced capacity.
- Quiet spaces
- Accessible building and gender-neutral toilets



**Ealing Project
1 High Street, Ealing W5 5DG
www.ealingproject.co.uk**



Relaxed and welcoming environment especially for people on the autism spectrum or with sensory sensitivity, learning disabilities and/or additional needs and their families, friends and carers. Adjustments made:

- No trailers or advertisements
- Lights left on low throughout the film
- Reduced volume
- Freedom to move around and make noise

Any person with a Cinema Exhibition Association card and accompanied by a carer pays admission for themselves, whilst the carer is entitled to free entry. Email info@old.ealingproject.co.uk to make your reservation.

Autism/sensory friendly screenings in partnership with DIMENSIONS

At least once a month ODEON, Cineworld, Vue, Showcase, Picturehouse and Everyman cinemas show popular films in an autism-friendly environment.

These screenings will help more people with sensory sensitivity enjoy the cinema and for many, provide a transition into regular screenings.

Anyone who feels they can benefit from the adjustments is welcome and no proof of diagnosis is needed.

At participating venues. Please visit:

www.dimensions-uk.org/get-involved/campaigns/autism-friendly-cinema-screenings

Adjustments:

Staff are trained to understand autism and how to help autistic guests really enjoy their cinema experience.

These include:

- Lights left on low
- Sound turned down
- No adverts or trailers
- Staff trained in autism understanding
- Disabled access
- Chill out zone, where available
- Bring your own food and drink



Theatre

Relaxed Performances

Relaxed Performances are specially adapted to be accessible to a wide range of audiences such as those with autism, those with a learning disability or anyone with a sensory predisposition, with extra trained staff on hand and dedicated quiet areas inside the theatre should anyone need to leave their seat. A supportive atmosphere including adjustments to light and sounds levels with an embracing attitude to noise and movement within the auditorium.

To find a list of relaxed and accessible performances, please visit:
www.officiallondontheatre.com/access/relaxed

VocalEyes

is company that brings art and culture to life for blind and visually impaired people at theatres, museums, galleries, heritage sites and online. Audio description captures visual elements of arts and culture activities for blind or partially sighted people. Check website for events list.

www.vocaleyeyes.co.uk

Stagetext

is a deaf-led charity who are passionate about making the arts a more welcoming and accessible place. They use captioning and live speech-to-text services in arts and cultural venues for deaf people.

Check website for events list.

www.stagetext.org



Zoos

Whipsnade Zoo

Dukes Avenue, Dunstable
LU6 2LF

www.whipsnadezoo.org

Penguin hopper pass -

Supporting families with additional needs, the Penguin Pass queue hopper gives families the opportunity to hop queues at the zoo when shown to our staff.

There is no need to book your pass, simply download and print the pass or download onto your phone for a more discreet option.

Relaxed Openings and access to our events

The zoo runs regular early-openings on the last Sunday of each month for people with additional needs. This is advertised on their daily events page and are regularly advertised in conjunction with an event. The zoo will be open between 9am-10am for people with accessible tickets (these are free of charge and will need to be booked separately to your entry ticket).

London Zoo

Regent's Park, London
NW1 4RY

www.londonzoo.org

Relaxed opening tours allow people with autism and other neurodiversities to enjoy the zoo in a calm and safe environment.

Please note, these sessions are guided by their Community Engagement Team. This is not free roam and tours are 2 hours. Check

the website for relaxed opening tour dates and times including timings for audio described and BSL tours.



Relaxed Opening Tours are included in the price of the general admission tickets which can be booked on their website. A disability concession ticket entitles the holder to a free companion or carer place with each ticket.

Hanwell Zoo

Brent Lodge Park, Church Road
Hanwell W7 3BP

www.hanwellzoo.co.uk

This local zoo in Hanwell does not currently offer SEND sessions but is enjoyed by families and school educational visits.

Carers go free and free parking for visitors.

Heathrow Special Needs Centre

Bath Road, Longford, Middlesex
UB7 0EF

www.heathrowspecialneedscentre.org

The Centre is open for people from 5 years of age with disabilities and special needs including those with multiple and profound learning disabilities, physical and mental disabilities, those recovering from stroke or other serious ailments. Please visit the website more information.

Museums

Science Museum

Exhibition Road, South Kensington, London SW7 2DD

www.sciencemuseum.org.uk

Events take place on selected Saturdays and Sundays across the year. The museum opens exclusively before or after hours, and wherever possible will have adjusted operations and/or lowered volume levels on exhibits.

The Early Birds accessible events are completely free and suitable for families with children aged 4–15 years old. Siblings are welcome to attend, but all children and adults attending the event will need to book.

London Transport Museum

London Transport Museum, Covent Garden Piazza, London WC2E 7BB

www.ltmuseum.co.uk

SEN sessions for families with Special Educational Needs, including Autistic Spectrum Disorder. They open outside their regular hours on certain special days.

Advanced booking is essential as places are limited and must be booked online.

Children and young people under 18 years old go free; adults charged general admission rate, carers go free.

London Museum of Water and Steam

London Museum of Water & Steam, Green Dragon Lane, Brentford, London TW8 0EN

www.waterandsteam.org.uk

Autistic and ADHD children can build and play with their huge train sets in an inclusive, supportive and understanding environment.

For more information about All Aboard Club please visit their website.

Tickets are limited and MUST be bought in advance online from All Aboard Club.

Natural History Museum

Cromwell Road, London SW7 5BD

www.nhm.ac.uk

Neurodivergent children and their families have the opportunity to explore the museum before anyone else and enjoy activities around the theme of giants and birds 8am - 10am. Free booking required online

Quiet spaces at the Museum - These spaces usually have lower noise levels and fewer people than the rest of the Museum. They all provide seating and are marked on the museum map.



Museums

The Postal Museum

The Postal Museum
15-20 Phoenix Place
London WC1X 0DA

www.postalmuseum.org

Post Early is a relaxed event designed to support autistic and neurodiverse people, including families and adults, it is suitable for anyone who would benefit from visiting the museum when it is less crowded and noisy. At this event visitors can ride Mail Rail, Postal Play Space, explore the exhibitions with adjustments and lowered volume levels and take part in a facilitated open-ended arts and crafts activity.

£3.50 per person.

Visitors are welcome to book a space for 1 accompanying companion or carer (included in the admission fee).

Sessions take place on various dates throughout year and must be pre-booked.

Tower Bridge
Tower Bridge Road
London SE1 2UP

www.towerbridge.org.uk

Relaxed opening mornings run to the third Saturday of each month for anyone who would like to explore the Bridge in a calm, tranquil atmosphere, including people with autism and other neurodiverse needs, as well as their siblings, families and carers.

Standard entry charge applies. The attraction will open to the general public again at 11.50am but you are welcome to stay for as long as you like.

Please book your tickets online in advance.

The British Library
Harry M Weinrebe Learning Centre, The British Library, 96 Euston Road, London NW1 2DB

www.bl.uk

Early opening events for families with children on the autism spectrum and other sensory needs. Enjoy the Library free from the hustle and bustle of the general public.

At the special early opening, you will get the opportunity to explore our Family Station, located on the Upper Ground Floor of the British Library and take part in a workshop in our Learning Centre.

The Family Station includes creative resources full of ideas to explore, make and play in the Library. It also has fun sensory materials and an exciting range of children's books including tactile and braille editions. A dedicated sensory room will also be available for children needing a quieter and calmer space.

This event is free and suitable for parents and carers with children aged 0 – 15 years and their siblings.

All tickets need to be pre-booked for everyone in your party.

Museums

Discover Children's Story Centre

383-387 High Street, Stratford
London E15 4QZ

www.discover.org.uk

The UK's first Story Centre for children aged 0-11 and their families. The aim is to support a love of language, literature and stories. They run various sessions aimed at families:

Mighty Mega is a free Saturday morning club for disabled children and children with SEN, and their families with sessions featuring visiting artists including storytelling, photography, music, dance, theatre and animation. Free sessions take place every Saturday at Discover, bookable from the week before.

BSL-Interpreted events run on the last Saturday of every month signed performances for d/Deaf families and any visitors who use British Sign Language.

Sensory Adapted events run on the last Sunday of every month. These sessions are modified in various ways, to make them more suitable for certain families with SEN. Audience is welcome to move around, make noise and leave or re-enter the session throughout. Lights and sound levels will be adapted to make these sessions less overwhelming. Ear defenders will be offered to those who need them (NB these



are always available on request at our reception).

Disabled visitors are entitled to one concessionary ticket and one free companion/carer ticket. Please check website for pricing and how to book.

Young V&A

Cambridge Heath Road,
Bethnal Green, London E2 9PA

www.vam.ac.uk

The entrance is step-free and wheelchair accessible. You can also reserve a wheelchair the day before your visit by emailing or ask for one at the Welcome Desk when you arrive.

The Shop and Café are located on the ground floor. A ramp and two lifts provide access to the galleries and exhibition spaces.

Autism Spectrum Conditions and sensory impairments

Located on the lower-ground floor, the Reading Room is a designated quiet space offering a calming environment for individuals who may need a break from sensory stimulation. This is a drop-in, multi-use space which can also be used for reading, homework, prayer or breastfeeding. Access is first-come, first-served.

Waterpark

Coral Reef Waterworld **Nine Mile Ride, Bracknell** **RG12 7JQ**

www.everyoneactive.com/centre/coral-reef-waterworld

Coral Reef Waterworld has a pool, waterslides, an erupting volcano, interactive pirate ship and a variety of other features.

Accessible sessions take place on various dates once a month, from 3.30pm - 8.45pm with additional Holiday sessions running on Wednesday mornings 8am - 9.30am

These Accessible for Everyone sessions are an opportunity exclusively for customers with disabilities their families, carers and friends to enjoy Coral Reef and its iconic waterslides.

Proof of Disability Living Allowance middle rate and above or Personal Independence Payment (PiP) may be required on entry.

Free carer ticket with a disabled concession ticket, Pools and Giant Waterslides includes fast track entry to the centre. Customers requiring care support on a 2:1 ratio will require written proof upon arrival at reception.

Please note, carer ticket cannot be used with a child under 5 years ticket. To accompany a child/ren under 5years a concession rate adult ticket must be purchased.

Prices vary and online booking only.



Outdoor Playgrounds and Gardens

Thames Valley Adventure Playground

Bath Road, Taplow,
Maidenhead, Berkshire
SL6 0PR

www.tvap.co.uk

The Sensory Room is open costing £10 per 30 minute session which should be booked in advance. Accessible outdoor play equipment. Aerial runway (zip wire) has a specially-adapted seat to enable even the most severely disabled person to enjoy the thrill of zooming down the 40-metre wire. See website for more details.

Marble Hill Playground

Marble Hill Park, Richmond
Road, Twickenham TW1 2NL

www.marblehillplaycentres.com

On every first Saturday of the month. Please see website for specific dates. From 10am – 11.45am the SENSational Saturday Club offers children from 0 – 15 years, with disabilities

or additional needs, time to explore the Adventure Playground with their families/carers. Free sessions.

Kew Gardens

Richmond, London TW9 3AE

www.kew.org

SEND family sensory tours: Sensory tours are designed for children age 0 to 7 years with special educational needs and disabilities (SEND) or children and young people with severe, profound and complex learning difficulties.

Children's Garden quiet sessions:

Children's Garden will allow access only to children with special educational needs and disabilities, like Autism Spectrum Disorder and/or sensory processing needs, and their parents or carers. Aimed at children aged 2 to 12 years with special educational needs and disabilities. See website for dates and times.



Trampoline Parks

Jump Giants

Unit 2, Coln Industrial Estate,
Old Bath Road, Slough SL3 0NJ

www.jumpgiants.com

Run SEN sessions on Tuesdays and Thursdays at 12pm during term time. These sessions are £6.75 per jumper. Run support sessions at the weekend when it is the school timetable at 10am on a Saturday. Check with venue.

Carers jump for free, they just need a pair of Jump Giants socks which are £3 per pair.

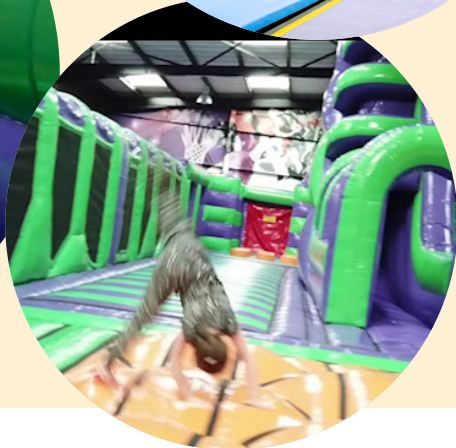
This can be booked through their website as this shows the live availability for any dates you may be considering.

Oxygen

Vision Industrial Park, Kendal
Avenue, London W3 0AF

www.oxygenfreejumping.co.uk

Peaceful sessions age 5+ £9.50 per jumper and includes free entry for a carer. Wednesday 3-4pm and Sundays 5-6pm during term time. Days and times are subject to change during school holidays. Advised to check venue before attending.



Indoor Play

Snakes and Ladders

**Syon Park, Blackburn Road
Brentford TW8 8JF**

Ages 0-12 years old. FREE admission for up to 2 adults and 2 children (including at least one SEN/D child). Additional siblings or adult carers of your SEN/D child are also welcome to join the fun with discounted admission. A valid DLA letter must be shown on arrival. Sessions run during term time only on Wednesdays 16.15 - 18.15.

Partyman World of Play

**Vale Farm, Watford Road,
Wembley HA0 3HG**

www.partyman-world-of-play.co.uk

Ages 0-13 years old. Guests with SEN or disabled guests are also entitled to one free helper/carer during each £5 admission session. The primary helper must be an adult and able to take primary responsibility during emergencies and decision making. SEN Sessions Thursday 6-8pm, Sunday 9-10am when venue is closed.



Wacky Warehouse

**Ballot Box, Horsenden Lane
North, Greenford UB6 7QL**

www.wackywarehouse.co.uk

Ages 0-12 years old or up to 1.45m. SEN sessions run first Saturday of the month from 9am-10.30am. These sessions cost £4 instead of £5 for children. Siblings are £5. This session can be pre-booked by phone or online. Also run sessions during the school holidays. Check with venue for more details.

Jungle VIP

**Blenheim Centre, Prince Regent
Road, Houslow TW3 1NL**

www.jungle-vip.co.uk

Suitable up to 10 years old. Discount rate for parent and carer with proof of disability. Aged 1-4 £5, 5+ £5.50. Carer fee £1.50. Contact Venue for further details.



Venues with discounts or concessions

These venues at time of publication do not advertise SEND sessions. However they offer a discount on admission or free carer entry. Most venues will ask for proof of disability. On page 18 and 19 we have listed some useful information that can help you with entry.

Hobbledown

Hobbledown Heath, Staines Road, Hounslow TW14 0HH

www.hobbledown.com

If you require a carer ticket they will offer an admission ticket free of charge. This will be provided at the entrance once the team have checked the necessary paperwork. This could be any of the following: Evidence of DLA/PIP payments, Access Card or a valid Blue Badge dated within the last 12 months.

Tenpin

Royale Leisure Park, Western Avenue, Park Royal, London W3 0PA

www.tenpin.co.uk

Concession rates during the weekdays (Monday to Friday). This is usually only available during term time and school holidays. Discounted rate may vary between peak and off peak. Please check with venue. Carers are not free but discounted concession rates of £4.35 PP.



The Arch Climbing Wall

20 High Street, Acton, London W3 6LJ

www.archclimbingwall.com

Allow up to 2 under 12's to be supervised by an adult (over 18) in their centres. Supervisors have free entry between 9-11 on weekends and 10 and 12 weekdays during school holidays. Check pricing online.

Dinosaur Escape Mini Golf

West London Golf Centre, Ruislip Road, Northolt UB5 6QZ

www.adventureexperience.co.uk

During quieter times carers can accompany a paying player(s) free of charge, a carers ID is needed. Bookings cannot be made online.

Kidzania

Westfield Shopping Centre, London W12 7GA

www.kidzania.co.uk

Aimed at 4-14 year olds. Currently do not have specific SEND sessions. Free carer's tickets. Adults need to show proof of carer status (ie: a DLA letter/blue badge/etc) at Customer Services (on Level 2 below check in) on the day of their visit. Prices vary dependent on pre-booking or walk-in.



Merlin Information

Ride access pass

A Ride Access Pass is designed for people with additional needs who would have difficulty queuing.

This allows them access to the rides via a virtual queuing system for themselves and up to three people (one of which must be age 14+). Applications should be submitted in advance of your visit. The Ride Access Pass application remains free. Existing Ride Access Pass holders can continue to use their card as normal. You can receive your Ride Access Pass on your first visit to Alton Towers Resort, Chessington World of Adventures Resort, LEGOLAND Windsor Resort or THORPE PARK Resort which will be valid for 3 years.

Free carer ticket

Guests who have the following documentation are entitled to one free carer ticket, however, the guest with the disability and any further members of their party will pay full price. **(Please see each theme parks website for full list of documentation before visiting on the day to ensure your documentation will be accepted)**

- Entitlement to Disability Living Allowance for children under 16 or DLA/Personal Independent Payments (PIP) for those aged 16-64 and other disability benefits.

- Carer's Allowance letter of award
- A valid Blue Badge

Top Tip

The Access Card is now recognised at a number of the UK's most famous Amusement Parks: Alton Towers, Thorpe Park, Chessington World of Adventures Resort and Legoland Windsor Resort.

Cardholders can link the Access Card to obtain a Ride Access Pass at Merlin theme parks. Ride Access passes are only for those that qualify for avoiding queues and as such are limited to cardholders who have the 'Standing and Queuing' and 'Level Access' symbols.

Guests who have an Access Card with +1 symbol can show this to get one free carer entry ticket.

The access card can also be used as proof of disability across many UK venues so removes the need to carry around paperwork to prove disability at attractions. However, we advise you check that it's accepted venues to want to before purchasing. More information can be found online at www.accesscard.online



Merlin Theme Parks



Thorpe Park

**THORPE PARK Resort, Staines
Road, Chertsey, Surrey
KT16 8PN**

www.thorpepark.com

Standard price for child/young person, Carer goes free with valid documentation. Need to book carer ticket online. Accessible parking available

Accessibility

These theme parks have Changing Places facility on site. This facility includes a hoist, a changing bed, height adjustable sink, shower and toilet as well as plenty of floor space to allow room for two helpers.

They also have Accessible Toilets located in park. There is equipment and aids you can hire for a day such as a RADAR key, wheelchair and ear defenders however what's available varies across parks.

You can create personalised Accessibility day planner valid for one season. Please visit individual website sites or call guest services.



Legoland

**Windsor Park Ltd, Winkfield
Road, Windsor, Berkshire
SL4 4AY**

www.legoland.co.uk

Standard price for Child/young person. Carer goes free with valid documentation. Need to book Carer ticket online. Accessible parking available.

Chessington

**Leatherhead Road,
Chessington, Surrey KT9 2NE**

www.chessington.com

Standard price for Child/young person. Carer goes free with valid documentation. Need to book Carer ticket online. Accessible parking available.



Information on schemes and aids to help families access leisure activities

A message from Contact Ealing.

We wanted to share some useful tips and aids that many families may find helpful for days out. There is no requirement for families to purchase any type of disability ID cards and most venues will accept letters and documents. However we understand carrying these around isn't always practical for families.

The cards we have listed are the ones commonly used by families. However, if you are wanting to get a card in order to get free carer entry or evidence your child can't queue.

PLEASE check first that the card you choose is accepted at venues you want to visit before purchasing card.

Name	Max Card
Website	mymaxcard.co.uk
What is it	The Max Card is the UK's leading discount card for SEND children or looked after children. Families can use their Max Card at venues across the UK to get free or discounted admission. Discount to venues and attractions across UK.
Criteria/ other info	Max Cards are provided by Local Authorities and selected charities across the UK. For Ealing families, this is currently distributed by the Ealing parent carer forum. Please contact info@epcf.org.uk to obtain one.

Name	Hidden disability
Website	www.hiddendisabilitiesstore.com/uk
What is it	National and global scheme to recognise hidden disabilities. It is a simple tool for you to share that you have a hidden disability voluntarily. Simply by wearing the Sunflower, you're just letting everyone know that you might need extra help, understanding, or just more time.
Criteria/ other info	Lanyards, accessories and personalised cards with information about your disability or condition can be purchased online.

Name	National Radar Key Scheme
Website	Search 'radar Key scheme'
What is it	A RADAR Key (sometimes called an NKS Key) is a silver-coloured key that opens more than 10,000 locked, disabled toilets in the UK. The key gives people with disabilities and health conditions independent access to locked public toilets around the country.
Criteria/ other info	Keys can be purchased online, prices vary and you do not have to provide proof of disability or health condition at venues.

Name	NIMBUS Access
Website	www.accesscard.online
What is it	Can be used as proof for discounted or free carer entry. The Access Card is translates your disability/impairment into symbols that highlight the barriers you face and the reasonable adjustments you might need. Think of it as a Disability Passport. This then informs providers quickly and discreetly about the support you need and may gain you access to things like concessionary ticket prices and complex reasonable adjustments without having to go into loads of personal detail. It's all based on your rights under the Equality Act and providers' responsibilities.
Criteria/ other info	The card is £15 for 3 years. There is no automatic entitlement to an Access Card based on a rate of disability benefit. Further information as to what evidence they take into account for your application and providing with a good description of your access requirements can be found on their website.

Name	Cinema card
Website	www.cea.org.uk
What is it	The Card enables a disabled cinema guest to receive a complimentary ticket for someone to go with them when they visit a participating cinema. The Card is also one way for cinemas to make sure they look after their disabled guests. If you require an adjustment to visit a cinema because of your disability, cinema staff should make them for you whether you have a CEA Card or not.
Criteria/ other info	The card is £6 and valid for one year. To apply, the person requiring assistance must be 5 years of age or older and be in receipt of disability benefits, Please check website for further information and how to apply

Name	Merlins magic wand
Website	www.merlinsmagicwand.org
What is it	A single gifted day out for children and family to visit the Merlin attraction of their choice.
Criteria/ other info	Grant can be applied for by parents, guardians or organisations and allow families to visit their chosen Merlin attraction for free. Age criteria is 2-18 years old and you will need to provide supporting documents when you apply. See website for further information.

Name	Family Fund
Website	www.familyfund.org.uk
What is it	Grant for days out and short breaks eg Butlins: must meet criteria.
Criteria/ other info	Family Fund supports families on a low income from working or benefits. You are likely to be eligible for a grant if your family's main carer receives certain means tested benefits. You will need to send a copy of your most recent benefit entitlement and describes your child's needs. Visit the family fund website to find out about applying for grants.

Name	National Disability & Carers Card
Website	www.disabilityid.co.uk
What is it	The National Disability Card and National Carers Card allow quick and easy visual identification of carers and disabled people to help them show that they may require assistance. Some venues also recognise this as proof of disability for entry concessions.
Criteria/ other info	For Disability card: If you have a physical or mental impairment that has a 'substantial' and 'long-term' negative effect on your ability to do normal daily activities then you are eligible. For Carers card: Anyone, including children and adults, who looks after someone who needs help because of their illness, frailty, disability, mental health problem or addiction and cannot cope without support is eligible for a National Carers Card. Please check website for where it is accepted.

Top tips from parents

“ Even if the admissions list doesn't advertise concessions or discounts for disabled families, it's worth still enquiring with venue as many places will offer you a discount if you ask. ”

“ Disneyland Paris now recognises the Access card and Disability id card (DID card) as proof of needs so you can get Disney's Priority Card that gives priority access to attractions, shows, parades, Selfies Spots, restaurant, and shop checkouts in their parks. ”

“ Highly recommend seeing the relaxed theatre performance of Lion King. We got amazing seats near the front much cheaper than the usual admission prices. There were quiet zones set up in theatre and staff were supportive and understanding of families' needs. ”

“ Kew gardens ticket prices for families who receive Universal Credit are £2 or £1 without donation. Don't forget to bring proof with you. ”

“ Having a radar key has been a massive life saver for my family. My child has difficulty accessing public toilets. Due to sensory needs, they struggle with busy environment and especially the hand dryer sounds. Having the key has meant we can access the disabled toilet which is calm and don't have to ask for staff to open it. ”

“ DPNA code is used internationally by all airlines to provide special assistance to anyone who has Autism or any other hidden disability. Mention this to your airline as will ensure they have information about your child's needs. ”

“ London Zoo provides entry at a reduced price to families in receipt of certain benefits such as universal credit. These tickets are only available to purchase online in advance and some are as little as £3 per person. ”



Special Education Needs and Disability (SEND) services in Ealing for children and young people

contact *For families
with disabled children*

'Families at the heart of everything we do'

Contact Ealing is part of the national Charity Contact. We are a local branch that supports parents and carers of children with special educational needs and/or disability aged 0-25 years old in Ealing.

Our family support team offers:

- 1:1 advice and support
- Information and support to help understand your child's condition and needs as well as referring to other services that can help
- Benefits and grants checks
- Guidance and support to write letters and fill in forms such as DLA, PIP, carers allowance or Blue Badge
- Regular workshops and classes that help you to understand your rights in relation to education, health and social care matters
- Coffee morning meet ups and walk and talks in Ealing parks
- Parent carer support and Autism parent carer support groups
- Family events and trips during school holidays free for the whole family
- Volunteer qualified clinical psychologist
- Parent carer volunteers who speak community languages

Tel: 020 8840 6870

Email: ealing@contact.org.uk

Website: www.contact.org.uk

Ealing Anchor Foundation

Ealing Anchor Foundation Ealing Anchor Foundation, formerly known as P.E.S.T.S (Parents of Ealing Self Help Training Scheme) provide information, advice and support to parents and carers of children aged 0-5 years who are differently-abled (diagnosis not required) and living in the London Borough of Ealing. Offering a range of services such as play and music therapy sessions, speech and language, intensive interaction, portage, parent training workshops, outreach support, counselling with multilingual play workers to help with communication and much more. Referrals can be made by any professional, service or a parent/carer.

Tel: 020 8571 9954

Email: info@ealinganchor.org.uk

Website: www.ealinganchor.org.uk



Ealing ISAID

Impartial Support, Advice & Information on Disability & Special Educational Needs (ISAID) Ealing ISAID works with children and young people aged 0-25 years with SEND and their families. Services include help with the EHCP process, annual reviews and appeals, support and advice for young people, caseworker support as part of the Ealing Advice Service for children and young people with complex health and social care needs, and support with DLA and PIP. The service also provides information sessions on SEND procedures and the law for young people, parents/carers and professionals.



Tel: 020 3978 8989

Email: isaidealing@family-action.org.uk

Website: www.ealing-isaid.org.uk

Ealing Parent & Carer Forum (EPCF)

Representative group of parents and carers of children and young people with SEND in Ealing; with regular events and free workshops. EPCF aims to give parents a voice that can be heard by the Council and other key organisations.



Email: info@epcf.org.uk

Website: www.epcf.org.uk

Ealing Mencap

Ealing Mencap supports people of all ages with learning and other disabilities and their families and carers; offering free advice, support and information to help people find solutions and move forward in life. Confidential advice is available on a wide range of subjects such as welfare benefits, travel and disability rights. Help with form filling, applications and more. Ealing Mencap also offers a broad range of activities to help build young people's skills and confidence, form friendships and lead active, healthy lives including:



- Saturday activity clubs
- Holiday schemes
- Employment training support (for young people aged 14-25 years)
- Ealing Advice Service (all ages)

Tel: 020 8566 9575

Email: info@ealingmencap.org.uk

Website: www.ealingmencap.org.uk

Ealing's Strategy for Additional and Special Educational Needs, Disabilities, and Inclusion 2023-2027

Ealing Council are delighted to announce that a new draft strategy: Ealing's Additional Needs, SEND and Inclusion Strategy 2023-2027 was approved by Ealing Cabinet on 19 April 2023

The strategy sets out the medium and long-term vision, mission, principles and priorities for the local Ealing strategic partnership which will drive forward improvement.

Our vision

Every child, young person and their family feels welcome, happy, safe in their community and is included in choices about their lives.

Our principles

- We strive to ensure that all services are inclusive and welcoming to our community
- We commit to equality, accountability, sustainability, and fairness
- We work in partnership with parents, children and young people with additional needs and SEND across their journey from 0-25

Priority 1

To provide guidance, early identification of need and support for children young people and their families, so that schools and settings are supported to welcome every child and young person and set the highest expectations for them.

Priority 2

Every child and young person are prepared for the transition to a purposeful adulthood with opportunities for training and meaningful employment.

Priority 3

Ensure parents, young people and professionals work together to assess, review, meet needs and improve the quality and timeliness of Education Health and Care Plans through co- production.

Priority 4

Ensure sufficiency and quality of provision in settings, schools, and services so that children and young people can have their health, social care and educational needs met and feel part of the wider local community.

Aim

Ensure best practice is common practice to provide the right support at the right time.

Aim

Young People are at the centre of decisions about their future.

Aim

Co-production is at the heart of what we do.

Aim

Embed a sustainable offer based on the graduated response.



Contact Ealing is working with Ealing Council to support communicating the strategy priorities, actions and progress made to the wider SEND community.

We value and encourage participation through co-production. This is when parent carers, young people and professionals work together, recognising each other's expert knowledge to design, develop and improve services for children with special educational needs/disability in the local area. If you want to get involved please email Selina Eshun selina.eshun@contact.org.uk

Include Me

Making everyone welcome

www.ealinglocaloffer.org.uk



Include Me



playful
Kind
Happy
friendly
No Barrier
Outgoing
Smart
Nice



Harris
25/04/23